



## PROGRAMMA EFFETTIVAMENTE SVOLTO

Anno Scolastico 2020 / 2021

**Classe/Sede:** 3BTUR SEDE ITE

**Docente:** PAOLONI LAURA

**Materia insegnata:** INGLESE

**Testi adottati:** *Talent 2* (Cambridge University Press), *Map the World* (Edisco)

### CONTENUTI DISCIPLINARI

TITOLO	CONTENUTI DIDATTICI <sup>1</sup> LINGUISTICI Dal testo "Talent 2"
REVISION	Ripasso dei principali argomenti svolti in prima attraverso la correzione del lavoro assegnato durante le vacanze estive.
UNIT 5	Vocabulary: crimes and criminals Grammar: indefinite pronouns (everyone, no one, someone etc.); Past Perfect Functions: having a discussion Culture / Citizenship: Acting responsibly, judging right from wrong
UNIT 6	Vocabulary: weather and the environment Grammar: zero and first conditional, <i>may and might</i> for future possibility Functions: making predictions Culture / Citizenship: How to help the environment
UNIT 7	Vocabulary: illnesses, injuries and remedies Grammar: second conditional, should/ought to/had better Functions: asking for and giving advice Culture / ICitizenship: Healthy eating, safety and first aid
UNIT 8	Vocabulary: politics and society Grammar: third conditional, wish + past tenses Functions: apologising and expressing regret Culture /Citizenship: using the internet for research
UNIT 10	Vocabulary: the news and fake news, the press, media verbs Grammar: direct and indirect speech; say and tell; reported questions; ask and answer Functions: reporting sentences, questions and commands; gossiping Culture/Citizenship: fake news, click-baiting, the freedom of the press.

<sup>1</sup> Contenuti del modulo articolati in unità didattiche (lezioni, capitoli, ecc.)

<b>EDUCAZIONE CIVICA</b>	Professional communication in tourism: how to write business letters and emails Communication in social media: <i>netiquette</i> , <i>Social awareness project against the use of hostile language</i> (Manifesto delle Parole Ostili in inglese)
	<b>CONTENUTI DI MICROLINGUA</b> <b>Dal testo "Map The World"</b>
<b>UNIT 1: INTO TOURISM</b>	Customer care: what is it? Verbal, non-verbal and para-verbal communication 10 Tips for effective communication with customers Theory: What is tourism? Types of tourism and types of travellers; inbound, outbound and domestic tourism; mass market, upmarket and niche tourism; urban, rural and resort tourism; leisure, VFR and business tourism; push and pull factors of tourism. Be operative Speaklistening: how to answer the phone Be operative Writing: how to write a business email Vocabulary: physical geography; travel related words
<b>UNIT 2: TOURISTS</b>	Theory: Reasons for tourism; Tourism flows, destinations and attractions Be operative Speaklistening: how to make a phone call Be operative Writing: how to write a business letter Vocabulary: political geography
<b>UNIT 3: INTERMEDIARIES IN TOURISM</b>	Theory: Wholesalers, tour operators and travel agencies; Package tours; Travel documents Be operative Speaklistening: At a travel agency Vocabulary: luggage, money and personal belongings

Valdagno, 4 giugno 2021